



TAX INVOICE

Queensland Government Cost of Living Rebate and Small Business Rebate 2024/2025

To: Concession Services
Department of Treaty, Aboriginal Torres Strait
Islander Partnerships, Communities
and the Arts
PO BOX 15397 City East
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concessions@smartservice.qld.gov.au

ABN: 25 791 185 155

From:

Address:

Postcode:

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Period Represented by this claim: Once off Queensland Government Cost of Living Payment 2024/2025.

Customer Category	Number of Claimants	Total Payable Amount (GST exempt)
Residential Customers ¹ (\$1000 per customer) ³		\$
Residential Customers in Embedded Networks (\$1000 per customer) ³		\$
Small Business Customers ² (\$325 per customer) ⁴		\$
Small Business Customers in Embedded Networks (\$325 per customer) ⁴		\$
TOTAL VALUE OF CLAIM		\$

1 A Residential Customer is separately metered and had an active electricity account on 01 July 2024

2 A Small Business Customer consumes less than 100 MWh per annum (or prorate for billing period), is separately metered and had an active electricity account on 01 July 2024

3 Queensland Government Cost of Living Rebate 2024/2025 once off payment per customer

4 Queensland Government Small Business Rebate 2024-2025 once off payment per customer

To avoid any doubt, rebates cannot be applied automatically for residences/premises that are vacant or unoccupied on 01 July 2024. However, if the customer later establishes an account and accepts occupancy from at least 1 July 2024, the rebate can be applied retrospectively.

Note: For the purposes of this form, the CoLR and Small Business Rebate refers to the \$1,000 rebate for households and the \$325 rebate for small businesses. The Retailer acknowledges that it must identify the actual number of Residential Customers and Small Business Customers (the **Beneficiaries**) who have an electricity account on **1 July 2024**, in accordance with the prescribed eligibility criteria. Once the actual Beneficiary numbers are determined, the Retailer must submit claim to the Department by **31 September 2024**. The Retailer acknowledges the Queensland Government will audit the claim against published AER Data, and any discrepancies will be investigated.

I hereby certify that:

- The Retailer will apply the relevant credit to eligible Residential and/or Small Business accounts that are active on 1 July 2024, as per the prescribed eligibility criteria for the Queensland Government Cost of Living Rebate 2024/2025;
- The Queensland Government Cost of Living Rebate and Small Business Rebate 2024/2025 payments detailed on this claim will only be applied to those customers who meet the definitions as determined for the purposes of the Queensland Government Cost of Living Rebate and Small Business Rebate 2024/2025;



Department of Treaty, Aboriginal Torres Strait Islander Partnerships, Communities and the Arts

- Eligible customers will receive the full benefit of the Queensland Government Cost of Living Rebate and Small Business Rebate 2024/2025 (i.e. not diminished by for example, GST calculations on the bill).
- The rebates are to be applied to the customer's electricity account in the first instance and any remaining credit to be carried over to future bills. Where a customer's electricity account is likely to remain in credit for some time, any request to refund a credit can be considered in accordance with each retailer's standard credit refund policy. As the rebate payments are for the purpose of assisting customers via electricity bill support, it is the Government's expectation that where possible they are not available for refund unless:
 - customers are finalising their account and will no longer hold any active account, and the account is in credit;
 - customers have solar and/or low consumption and are regularly in credit;
 - customers have an active payment arrangement (e.g. Direct Debit) that results in bills being regularly in credit, subject to each retailer's standard credit refund policy.

(Name of signatory)

(Designation)

(Signature)

(Date)