# Making active efforts – video transcript

**Voice over:**

Sometimes, Child Safety needs to work with families to help them safely care for their children.

If we’re working with your family, we must, by law, make active efforts to uphold your rights under the Aboriginal and Torres Strait Islander Child Placement Principle.

We must do everything that is practical to do, as soon as possible, together with you to make sure your child is safe and stays connected with their family, community and culture.

We must also uphold your right to be involved when important decisions are being made.

When we work with you, we will make active efforts to:

* respect and understand your culture
* make sure you can have your say
* listen to what you say before we make decisions
* work with your local community-controlled organisations so your family gets the right help at the right time.

If you feel we’re not making active efforts, you can talk to your Child Safety Officer about what we can do to help you.