

Family Based Care Counting Rules Factsheet

Version 3
April 2024

This factsheet has been developed to assist funded Family Base Care (FBC) services under the Family Based Care Investment Specification with counting rules and examples for submitting data in relation to contractual deliverables and performance measures under the Connecting Kin, Equipping Kin, Supporting Kin, Foster Care Recruitment, Supporting Foster Care and Specialist Family Based Care Model service types.

For further information regarding Family Based Care service types, please refer to the Family Based Care Investment Specification.

Please note, existing Foster and Kinship Care (T204) and Intensive Foster Care (T205) services as funded under the Child Protection (Placement Services) Investment Specification are required to refer the counting rules and examples contained within the Outputs and performance measures catalogue version 5, 1 July 2022.

[For more information on some measures refer to Queensland Care Services Outcomes Framework](#)

Service User Definition	Service Type
U2261 - Children and young people aged under 18 years requiring kinship care and/or enhanced family connection.	T210 - Connecting Kin[1]
U6000 - Prospective kinship carer household – Kinship carer applicants and all household members included in the initial kinship care application form	T211 - Equipping Kin
U6001 - Approved kinship carer household – Departmentally approved kinship carer households, including approved carers, children and young people in care and all other household members	T212 - Supporting Kin
U6002 - Prospective Foster Carer household – where at least one household member has made an expression of interest (EOI) to become a Foster Carer	T213 – Foster Care Recruitment
U6003 - Approved Foster Carer household – Departmentally approved Foster Carer households, including approved carers, children and young people in care and all other household members	T214 – Supporting Foster Care
U6004 - Approved foster or kinship carer households recruited and/or supported under a specialist family based care service, including the children and young people placed in their care. Consistent with the model engaged, service users may be further defined in the contract with providers.	T215 – Specialist Family Based Care Model

[1] Any intervention with family members prior to having properly lodged their kinship care application form, remains the responsibility of the Connecting Kin service

Other Definitions	Measure	Service Type
<p>Case management – relates to case management of family finding and engagement activities. The kinship care agency is NOT responsible for case management of the child/ young person, this responsibility is retained by the Department of Child Safety, Seniors and Disability Services (the department) or an approved delegate under section 148BB of the <i>Child Protection Act 1999</i>.</p>	A01.2.02HH	T210 - Connecting Kin
<p>Case management - relates to case management of the kinship care or foster care application and associated assessment activities. The kinship care or foster care agency is NOT responsible for case management of the child/ young person, this responsibility is retained by the department or an approved delegate under section 148BB of the <i>Child Protection Act 1999</i>.</p>	A01.2.02CC	T211 - Equipping Kin
<p>Current placement agreement - is not more than 6 months old and reflects the existing care arrangement needs. If the Placement Agreement does not reflect existing care arrangement needs, then it is not defined as current.</p>	IS162	T212 - Supporting Kin T214 - Supporting Foster Care T215 - Specialist Family Based Care Model
<p>Young people who remain living a kinship carer household after they have turned 18 years of age (exited care) – Under transition to adulthood support, the fortnightly carer allowance will be made available to all carers who continue to provide care arrangements to young people while 18 years old. The young person who has turned 18 years old is no longer under the custody or guardianship of the chief executive and cannot be defined as a service user. The same applies to a kinship carer household, the 18 year old young person resides within, it is no longer defined as a kinship care arrangement. In this instance, the 18 year old young person is not counted as a service user. The kinship carer household is only counted if there is another younger sibling or related child/young person within the household.</p>		T212 - Supporting Kin
<p>Young people who remain living in a Foster Carer household after they have turned 18 years of age (exited care) – Under transition to adulthood support, the fortnightly carer allowance will be made available to all carers who continue to provide care arrangements to young people while 18 years old. The young person who has turned 18 years old is no longer under the custody or guardianship of the chief executive and cannot be defined as a service user. The same applies to a Foster Carer household, the 18 year old young person resides within, it is no longer defined as a foster care arrangement. In this instance, the 18 year old young person is not counted as a service user. The Foster Carer household is only counted if there is another younger child/young person within the household.</p>		T214 - Supporting Foster Care
<p>Carer For the purposes of these FBC counting rules a carer could be a provisional carer, an approved carer, or a carer that has submitted a properly made renewal application and the current approval has expired or where the department has approved the carer to continue caring for the child / young person.</p>		

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Service User Code	Service Type Code	Output Measure Code	Measure Category	Measure Description	Counting Rule	Examples
U2261	T210	A01.2.02HH	Output	Case Management – Number of hours provided during the reporting period	<p>Count all hours spent working directly with and/or on behalf of Service Users.</p> <p>The time that can be counted towards hours of services or outputs delivered includes face to face, phone or virtual time spent with Service Users, their family members or community; and time spent undertaking tasks on behalf of Service Users, such as writing file notes and compiling genograms, participating in case discussions with department stakeholders and any relevant travel associated with Connecting Kin activities.</p> <p>The time that should not be counted in hours of service include activities that cannot be attributed to Service Users such as team meetings, attending staff training, supervision, and compiling data for reporting to the department.</p>	<p>A Kinship Care (KC) support worker spends one hour discussing a child's wishes in relation to extending family networks and connections. Count as 1 hour.</p> <p>The above KC support worker spends a further thirty minutes writing up the child's wishes/ goals for a support plan. Count as 30 minutes.</p> <p>A KC support worker travels one hour each way to attend a community elder meeting that goes for one hour and thirty minutes. Count as 3 hours and 30 minutes.</p> <p>Two KC support workers have an initial meeting with family members for one hour to discuss their role and how the department is involved with their related family member/s (children and young people). Count as 2 hours.</p> <p>A KC support worker spends one hour reviewing a client information form as part of the referral documentation provided by a Child Safety Officer (CSO). Count as 1 hour.</p>
U2261	T210	IS133	Throughput	Number of existing Service Users at the beginning of the reporting period	<p>Count 1 for each Service User who received a service during the period as a continuation from the previous period. This excludes returning Service Users who were not existing Service Users at the beginning of the reporting period.</p>	<p>A service has 30 Service Users at the beginning of the reporting period. Count as 30.</p> <p>A Service User commenced receiving support during the previous reporting period and is still receiving support during this reporting period. This Service User would have been counted in the reporting period when the case commenced and should not be counted again. Count as 0.</p>
U2261	T210	IS133B	Throughput	<p>Number of existing Service Users at the beginning of the reporting period who have been receiving a service for longer than 6 months.</p> <p><i>NB. The 6-month period has been chosen as guide to provide an indication of throughput of cases when active efforts to find and engage families is taking longer than 6 months. The time-period may be subject to change in response to feedback from early adopter sites.</i></p>	<p>Count 1 for each existing Service Users at the beginning of the reporting period (continuing service users) who have been receiving a service for longer than 6 months.</p> <p><i>NB. The count value of this measure should not be greater than the count value for IS133 (as above)</i></p>	<p>A service is lodging their performance report for the April-June quarter and had 30 Service Users by the close of business on 31 March.</p> <p>5 out of the total 30 service users carried over from October-December period of the previous year. Count as 5.</p>
U2261	T210	IS255	Throughput	Number of New Service Users	<p>Count 1 for each Service User who is new to the Connecting Kin service during the period. This includes returning Service Users who were not existing Service Users at the beginning of the period.</p>	<p>During the reporting period, a service has a total of 38 Service Users. Of the 38 Service Users, 6 of these were new, commencing in the last month of the quarter. Count as 6.</p>
U2261	T210	IS145	Throughput	Number of Service Users who have exited from the service	<p>Count 1 for each Service User who finished receiving a service during the period.</p>	<p>A service had a total of 32 Service Users exit the service during the reporting period. Count as 32.</p>
U2261	T210	IS117	Throughput	Number of Service Users where brokerage was provided	<p>Count each instance where brokerage funds are expended or invoiced to a third party in the provision of assistance, support or other services in meeting the individual needs of the Service User to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period.</p>	<p>A service provided 3 Service Users with access to brokerage funding. Count as 3.</p> <p>A service provides brokerage funding for 8 family members to obtain Adult Proof of Age cards, so they have adequate identification to submit Blue Card applications. Count as 8.</p>
U2261	T210	IS151	Throughput	Value of brokerage expenditure	<p>Count the dollar value of brokerage funds are expended or invoiced to a third party in the provision of assistance, support or other services in meeting the individual needs of the Service User to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period.</p> <p>For this measure, all brokerage expenditure will be included within the Connected domain of the Queensland Care Services Outcomes Framework.</p>	<p>A service pays the Department of Transport and Main Roads a total of \$600 for purchase of 8 Adult Proof of Age cards. Count as \$600.</p>
U2261	T210	IS35	Demographic Data	Number of Service Users identifying as Aboriginal and/or Torres Strait Islander	<p>Count 1 for each Service User who identifies as Aboriginal and/or Torres Strait Islander</p>	<p>A Service User identifies as Torres Strait Islander. Count as 1.</p> <p>A Service User identifies as Aboriginal and Torres Strait Islander. Count as 1.</p>
U2261	T210	IS39	Demographic Data	Number of Service Users identifying as being from Culturally and Linguistically diverse background	<p>Count 1 for each Service User who identifies as being from a culturally and linguistically diverse background.</p>	<p>A Service User identifies as Japanese and indicates that English is their second language. Count as 1.</p>
U2261	T210	OM2.1.03	Outcome	Number of Service Users with improved family interactions/connectedness. (Only count family connection and only count on service user exit)	<p>Upon Service User exit: Count 1 for each Service User who has had contact with family members who have been previously unknown or had limited interaction and the family member/s is/are not making an application to assessed as a kinship carer.</p>	<p>12 children and young people (Service Users) exit the service with increased connectedness and contact with extended family who were previously unknown to them. Count as 12.</p>
U2261	T210	OM2.1.05	Outcome	Number of Service Users with improved ability to access appropriate services. (Only count service users who have had prospective kin service user apply to be assessed as carers and only count on service user exit)	<p>Upon Service User exit: Count 1 for each Service User who has a family member who has lodged an initial kinship care application form.</p>	<p>Over the reporting period, 5 children and young people (Service Users) exit the service due to their family members lodging an initial kinship care application. Count as 5.</p>
U2261	T210	GM16	Other	What significant achievements or factors have impacted on the quality of service delivery during the reporting period		<p>Examples may include new staff member, training, work process enhancement, new referral arrangements, more integrated service delivery, natural disaster diverting resources etc.</p> <p><i>For Connecting Kin: Where relevant, provide additional contextual information regarding throughput measure IS133B (Number of existing Service Users – more than 6 months)</i></p>
U6000	T211	A01.2.02CC	Output	Case Management – Number of Service Users who received a service during the reporting period	<p>Count the number of Service Users (distinct prospective kinship carer households) who received a service against this output</p>	<p>The service works with one prospective kinship care household undertaking their assessment. Count as 1.</p>

U6000	T211	IS255	Throughput	Number of New Service Users	<p>Count 1 for each Service User who is new to the Equipping Kin service during the period. This includes returning Service Users who were not existing Service Users at the beginning of the period.</p> <p>Note:- A prospective kinship care household can only be counted once in the quarter – either for their Provisional Approval assessment or the Initial assessment.</p>	During the April to June reporting period, a service receives 11 new referrals for kinship care initial assessments. Count as 11.
U6000	T211	IS133	Throughput	Number of existing Service Users at the beginning of the reporting period	<p>Count 1 for each Service User who received a service during the period as a continuation from the previous period. This excludes returning Service Users who were not existing Service Users at the beginning of the reporting period.</p>	A service is completing their October to December performance report. On close of business as at 30 September they had a total of 17 prospective kinship carer households. Count as 17.
U6000	T211	IS133A	Throughput	Number of existing Service Users – at the beginning of the reporting period who have been receiving a service for longer than 90 days	<p>Count 1 for each existing Service User at the beginning of the reporting period (continuing service users) who have been receiving a service for longer than 90 days.</p> <p><i>The count value of this measure should not be greater than the count value for IS133 (as above)</i></p>	A service is lodging their performance report for the July to September quarter and as at the close of business on 30 June had 9 Service Users who were in the process of having their kinship care initial assessment completed. 2 of the 9 service users have had their provisional approval extended and were carried over from mid-March. Count as 2.
U6000	T211	IS145	Throughput	Number of Service Users who have exited from the service	<p>Count 1 for each Service User who finished receiving a service during the period.</p>	A service had a total of 32 Service Users exit the service during the reporting period. Count as 32.
U6000	T211	IS145A	Throughput	Number of Service Users who have exited from the service because they withdrew their application	<p>Count 1 for each Service User who exited from the service during the reporting period because they withdrew their application.</p> <p><i>The count value of this measure should not be greater than the count value for IS145</i></p>	A prospective kinship carer (couple) household have a change in circumstances and provide written advice indicating they are no longer able to provide care for their nephew. Count as 1.
U6000	T211	IS145B	Throughput	Number of Service Users who have exited from the service because their application was not approved	<p>Count 1 for each Service User who exited from the service during the reporting period because their application was not approved.</p> <p><i>The count value of this measure should not be greater than the count value for IS145</i></p>	A service is told by 3 prospective kinship carer households the CSSC Manager has written to them advising of their kinship carer application refusal due to child protection and criminal history concerns. Count as 3.
U6000	T211	IS145C	Throughput	Number of Service Users who have exited from the service because of a Blue Card decision	<p>Count 1 for each Service User who exited from the service during the reporting period because of a Blue Card application refusal.</p> <p><i>The count value of this measure should not be greater than the count value for IS145</i></p>	During the reporting period, 7 prospective kinship carer households inform the service they have had their Blue Card application refused. Count as 7.
U6000	T211	IS145D	Throughput	Number of Service Users who have exited from the service because their application was approved	<p>Count 1 for each Service User who exited from the service during the reporting period because their initial application was approved (intervention closure, referral to Supporting Kin type).</p> <p><i>The count value of this measure should not be greater than the count value for IS145</i></p>	In the April to June quarter, 23 service users have their initial applications approved. Count as 23.
U6000	T211	IS35	Demographic Data	Number of Service Users identifying as Aboriginal and/or Torres Strait Islander	<p>Count 1 for each Service User who identifies as Aboriginal and/or Torres Strait Islander.</p>	A Service User identifies as Torres Strait Islander. Count as 1.
U6000	T211	IS39	Demographic Data	Number of Service Users identifying as Culturally and Linguistically diverse background	<p>Count 1 for each Service User who identifies as being from a culturally and linguistically diverse background.</p>	A Service User identifies as Japanese and indicates that English is their second language. Count as 1.
U6000	T211	IS116	Other	Number of children and young people where brokerage was provided	<p>Count each unique child/ young person where brokerage funds were expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period.</p>	A service provides brokerage funds to have a qualified locksmith repair entrance door security locks in 5 prospective kinship carer households. Count as 5.
U6000	T211	IS151A	Other	Value of brokerage expenditure to assist children and young people to be Safe and Nurtured	<p>Count the dollar value of brokerage funds are expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period.</p> <p>For this measure, all brokerage expenditure will be included within the Safe and Nurtured domain of the Queensland Care Services Outcomes Framework</p>	A service expends at total of \$925 for locksmith costs across 5 prospective kinship carer households. Count as \$925.
U6000	T211	GM16	Other	What significant achievements or factors have impacted on the quality of service delivery during the reporting period?		Examples may include new staff member, training, work process enhancement, new referral arrangements, more integrated service delivery, natural disaster diverting resources etc. <i>For Equipping Kin: Where relevant, provide additional contextual information regarding throughput measure IS145C (Number of Service Users who have exited from the service during the reporting period because of a Blue Card application refusal) and delays in received application outcome notifications from Blue Card Services.</i>

U6001	T212	A02.4.02K	Output	Out of home care placement and post-placement supervision – Care Arrangement Nights	<p>Count the number of individual care arrangement nights provided by kinship carer households during the period.</p> <p>A care arrangement night is a night of care to a child or young person and, where appropriate, may include short break care. A child placed in short break care or respite is counted, the primary placement is not, i.e. any given night of care can only be counted once for a specific child.</p> <p>NOTE:- No demographic, throughput or other measures are counted for short break or respite (if this is not within the primary care arrangement contract). These are captured in the primary placement contract arrangement.</p> <p>In other circumstances, where a place is held vacant with departmental approval for a specific child or young person for a time limited period and where they are not placed with another funded out-of-home placement service (e.g. a child in hospital or detention) this may be counted as a placement night provided.</p> <p>Note: the number of care arrangement nights funded per annum is calculated by multiplying the number of funded places by the nights per annum</p>	<p>During the reporting period, a kinship care household (aunt and uncle) provides 92 nights of care to two children/young people (two nephews). Count as 184 care arrangement nights.</p> <p>A kinship care household (older sister) provides a primary care arrangement to 1 child/ young person (younger sister) over a quarter (Oct-Dec). In addition to this care arrangement, another kinship care household (grandmother) provided short break care of 7 nights to the same child/ young person over the Christmas period until 31 December. Count primary care arrangement nights as 85 and count short break care arrangements nights as 7. Total count 85 + 7 = 92 nights.</p> <p>A kinship care household (older brother) provides a primary care arrangement to 1 child/ young person (younger sister) over a quarter (Oct-Dec). In addition to this care arrangement, another care household with a different agency to the primary placement provided short break respite care of 7 nights for the same child/ young person. The primary care arrangement counts 85 nights but cannot count the 7 nights short break / respite care arrangements nights however can count the measures such as throughput, demographic data and other. This 7 night output / bed nights count is collected in the respite care arrangement's contract with the other agency.</p>
U6001	T212	IS133	Throughput	Number of existing Service Users at the beginning of the reporting period	<p>Count 1 for each Service User who received a service during the period as a continuation from the previous period. This excludes returning Service Users who were not existing Service Users at the beginning of the reporting period.</p>	<p>A service is collating their data for the April to June quarter. As of close of business on 31 March there were 50 approved kinship carer households attached to the service. Count as 50.</p>
U6001	T212	IS255	Throughput	Number of New Service Users	<p>Count 1 for each Service User who is new to the Supporting Kin service during the period. This includes returning Service Users who were not existing Service Users at the beginning of the reporting period.</p>	<p>During the January to March reporting period, a service receives 9 new approved kinship carer households. Count as 9.</p>
U6001	T212	IS145	Throughput	Number of Service Users who have exited from the service	<p>Count 1 for each Service User who finished receiving a service during the reporting period.</p>	<p>A service has a total of 8 Service Users exit during the reporting period. Count as 8.</p>
U6001	T212	IS145E	Throughput	Number of Service Users who have exited from the service during the reporting period where their exit resulted in a child/young person's move from kinship care	<p>Count 1 for each Service User who exited from the service during the reporting period and their exit resulted in the child young person's move from kinship care.</p> <p><i>The count value of this measure should not be greater than the count value for IS145 (as above)</i></p>	<p>During the reporting period, 1 service user had their carer certificate cancelled and there were no other approved kinship carer households available to provide a care arrangement for the child or young person, so they were placed with a Foster Carer. Count as 1.</p>
U6001	T212	IS162	Throughput	Number of Service Users without a current placement agreement (only count service users without a current placement agreement).	<p>Count 1 for each Service User who does not have a current placement agreement.</p>	<p>A service has 2 Service Users with Placement Agreements that are 7 months old and 1 Service User with a Placement Agreement that does not reflect the existing care arrangement needs. Count as 3.</p>
U6001	T212	IS163	Other	Number of existing children and young people at the beginning of the reporting period	<p>Count 1 for each child or young person who received a service during the period as a continuation from the previous period.</p>	<p>A service is completing their October to December performance report and as at the close of business on 30 September they had 17 children and young people attached to their service. Count as 17.</p>
U6001	T212	IS164	Other	Number of new children and young people	<p>Count 1 for each child or young person who is new to the service during the reporting period.</p>	<p>A service has 30 new children and young people at the beginning of the reporting period. Count as 30.</p>
U6001	T212	IS165	Other	Number of children and young people who exited from the service	<p>Count 1 for each child or young person who exited from the service during the reporting period.</p>	<p>A service had a total of 32 children and young people who exited the service during the reporting period. Count as 32.</p>
U6001	T212	IS165A	Other	Number of children and young people who exited because they turned 18 years of age	<p>Count 1 for each child or young person who exited from the service during the reporting period because they turned 18 years of age.</p> <p><i>The count value of this measure should not be greater than the count value for IS165 (as above)</i></p>	<p>A service had 8 young people exit the service during the reporting period because they turned 18 years of age. Count as 8.</p>
U6001	T212	IS165B	Other	Number of children and young people who exited to foster care, a non-family based care arrangement or unknown.	<p>Count 1 for each child or young person who exited to foster care, or a non-family based care arrangement or unknown, during the reporting period.</p> <p><i>Note: Children and Young People receiving short break care are not counted as exiting, even if the short break care is being provided by another service</i></p> <p><i>The count value of this measure should not be greater than the count value for IS165</i></p>	<p>A service had 2 young people exit during the reporting period and their next care arrangement was in residential care. Count as 2.</p>
U6001	T212	IS165C	Other	Number of children and young people who exited during the reporting period due to reunification with parents (preferred permanency care option)	<p>Count 1 for each child or young person who exited from the service during the reporting period due to reunification with parents.</p> <p><i>The count value of this measure should not be greater than the count value for IS165</i></p>	<p>During the reporting period, 23 children and young people exit the service due to returning to their parent's care. Count as 23.</p>
U6001	T212	IS165D	Other	Number of children and young people who exited during the reporting period due to provision of another permanency care option (LTGO / PCO / Adoption)	<p>Count 1 for each child or young person who exited from the service during the reporting period due to provision of another permanency care option (LTGO / PCO / Adoption).</p>	<p>18 children and young people exited the service during the reporting period because their approved kinship carer was granted long term guardianship. Count as 18.</p>

U6001	T212	IS116	Other	Number of children and young people where brokerage was provided	Count each unique child/ young person where brokerage funds were expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period.	A service pays for 8 psychologist sessions for 2 Children or Young people. Count as 2.
U6001	T212	IS151A	Other	Value of brokerage expenditure to assist children and young people to be Safe and Nurtured	Count the dollar value of brokerage funds expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period. For this measure, all brokerage expenditure will be included within the described domain of the Queensland Care Services Outcomes Framework	A service pays for 2 hours of cleaning across 56 kinship carer households. Count as \$4,480.
U6001	T212	IS151B	Other	Value of brokerage expenditure to assist children and young people to be Connected	Count the dollar value of brokerage funds expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period. For this measure, all brokerage expenditure will be included within the described domain of the Queensland Care Services Outcomes Framework	A service spends \$2,200 transporting children and young people via taxi to attend NAIDOC events. Count as \$2,200.
U6001	T212	IS151C	Other	Value of brokerage expenditure to assist children and young people to be Achieving	Count the dollar value of brokerage funds expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period. For this measure, all brokerage expenditure will be included within the described domain of the Queensland Care Services Outcomes Framework	A service expends \$650 on backpacks for 5 family members to attend a 3-day Edmund Rice family camp. Count as \$650.
U6001	T212	IS151D	Other	Value of brokerage expenditure to assist children and young people to be Healthy	Count the dollar value of brokerage funds expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period. For this measure, all brokerage expenditure will be included within the described domain of the Queensland Care Services Outcomes Framework	A service pays \$580 of brokerage funds to an Occupational Therapist and Continence Nurse advisor for 2 sessions of toilet training for a child. Count as \$580.
U6001	T212	IS151E	Other	Value of brokerage expenditure to assist children and young people to be Resilient	Count the dollar value of brokerage funds expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period. For this measure, all brokerage expenditure will be included within the described domain of the Queensland Care Services Outcomes Framework	A service pays a total of \$2,080 for 8 psychologist sessions for 2 children. Count as \$2,080.
U6001	T212	GM16	Other	What significant achievements or factors have impacted on the quality of service delivery during the reporting period		Examples may include new staff member, training, work process enhancement, new referral arrangements, more integrated service delivery, natural disaster diverting resources etc.
U6002	T213	A01.2.02CC	Output	Case Management – Number of Service Users who received a service during the reporting period	Count the number of Service Users who received a service against this output.	The Foster Care recruitment service receives a referral for a prospective Foster Carer household to complete the initial assessment. Count as 1.
U6002	T213	IS255	Throughput	Number of new service users	Count 1 for each Service User who is new to the Foster Care Recruitment service during the reporting period. This includes returning Service Users who were not existing Service Users at the beginning of the reporting period.	During the April to June reporting period, service receives 9 EOI referrals from Qld Foster & Kinship Care (QFKC) and 2 new service users from their own direct recruitment . Count as 11.
U6002	T213	IS133	Throughput	Number of existing service users at the beginning of the reporting period	Count 1 for each Service User who received a service during the period as a continuation from the previous period. This excludes returning Service Users who were not existing Service Users at the beginning of the reporting period.	A service is completing their October to December performance report. On close of business as at 30 September they had a total of 17 prospective foster carer households. Count as 17.
U6002	T213	IS145	Throughput	Number of service users who have exited from the service.	Count 1 for each Service User who finished receiving a service during the period.	A service had a total of 32 Service Users exit the service during the reporting period. Count as 32.
U6002	T213	IS145A	Throughput	Number of service users who have exited from the service because they withdrew their application.	Count 1 for each Service User who finished receiving a service during the period. <i>The count value of this measure should not be greater than the count value for IS145</i>	A service had a total of 32 Service Users exit the service during the reporting period. Count as 32.

U6002	T213	IS145B	Throughput	Number of service users who have exited from the service because their application was not approved	Count 1 for each Service User who exited from the service during the reporting period because their application was not approved. <i>The count value of this measure should not be greater than the count value for IS145</i>	A service is told that 3 of their prospective foster carer households applicants have been refused due to criminal history concerns. Count as 3.
U6002	T213	IS145C	Throughput	Number of service users who have exited from the service because of Blue Card decision.	Count 1 for each Service User who exited from the service during the reporting period because of a Blue Card application refusal. <i>The count value of this measure should not be greater than the count value for IS145</i>	During the reporting period, 7 prospective foster carer households inform the service they have had their Blue Card application refused. Count as 7.
U6002	T213	IS145D	Throughput	Number of service users who have exited from the service because their application was approved.	Count 1 for each Service User who exited from the service during the reporting period because their initial application was approved (referral to Supporting Foster Care service). <i>The count value of this measure should not be greater than the count value for IS145</i>	In the April to June quarter, 23 service users have their initial applications approved and are now able to be referred to a Supporting Foster Care service. Count as 23.
U6002	T213	IS170	Throughput	Number of service users who have made an application to be assessed	Count 1 for each Service User who made an application to be assessed.	During the July to September reporting period, 6 Service Users make application to be assessed. Count as 6.
U6002	T213	IS171	Throughput	Number of service users who have exited from the service because they withdrew their EOI	Count 1 for each Service User who exited from the service because they withdrew their EOI.	2 Service Users withdraw their EOI due to personal circumstances. Count as 2.
U6002	T213	IS35	Demographic Data	Number of service users identifying as Aboriginal and/or Torres Strait Islander.	Count 1 for each Service User who identifies as Aboriginal and/or Torres Strait Islander.	A Service User identifies as Torres Strait Islander. Count as 1. A Service User identifies as Aboriginal and Torres Strait Islander. Count as 1.
U6002	T213	IS39	Demographic Data	Number of service users identifying as Culturally and Linguistically diverse background.	Count 1 for each Service User who identifies as being from a culturally and linguistically diverse background.	A Service User identifies as Japanese and indicates that English is their second language. Count as 1.
U6002	T213	IS117	Other	Number of service users where brokerage was provided.	Count each unique service user where brokerage funds were expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or foster care agency support plan, during the reporting period.	A service provided 3 Service Users with access to brokerage funding. Count as 3. A service provides brokerage funding for 8 prospective foster carers to obtain Adult Proof of Age cards, so they have adequate identification to submit Blue Card applications. Count as 8.
U6002	T213	IS151A	Other	Value of brokerage expenditure to assist children and young people to be Safe and Nurtured.	Count the dollar value of brokerage funds expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or foster care agency support plan, during the reporting period. For this measure, all brokerage expenditure will be included within the described domain of the Queensland Care Services Outcomes Framework	A service expends at total of \$925 for locksmith costs across 5 prospective foster carer households. Count as \$925.
U6002	T213	GM16	Other	What significant achievements or factors have impacted on the quality of service delivery during the reporting period		Examples may include new staff member, training, work process enhancement, new referral arrangements, more integrated service delivery, natural disaster diverting resources etc.
U6002	T213	IS70	Other	Multi-purpose additional data collection (service user feedback Training and information Session Activities)		
U6003	T214	A02.4.02F	Output	Out of home care placement and post-placement supervision – Care Arrangement Nights.	Count the number of individual care arrangement nights provided by a foster carer household during the period. A care arrangement night is a night of care to a child or young person and, where appropriate, may include short break care. A child or young person placed in short break care or respite is counted, the primary placement is not, i.e., any given night of care can only be counted once for a specific child . NOTE: - No demographic, throughput or other measures are counted for short break or respite (if this is not within the primary care arrangement contract). These are captured in the primary placement contract arrangement. In other circumstances, where a place is held vacant with departmental approval for a specific child or young person for a time limited period and where they are not placed with another funded out-of-home placement service (e.g., a child in hospital or detention) this may be counted as a placement night provided. Note: the number of care arrangement nights funded per annum is calculated by multiplying the number of funded places by the nights per annum	During the reporting period, a foster carer household provides 92 nights of care to two children/young people. Count as 184 care arrangement nights. A foster carer household provides a primary care arrangement to 1 child/ young person over a quarter (Oct-Dec). In addition to this care arrangement, another foster carer household provided short break care of 7 nights of care to the same child/ young person over the Christmas period until 31 December. Count primary care arrangement nights as 85 and count short break care arrangements nights as 7. Total count 85 + 7 = 92 nights. A foster carer household provides a primary care arrangement to 1 child/ young person over a quarter (Oct-Dec). In addition to this care arrangement, another foster carer household with a different agency to the primary placement, provided short break respite care of 7 nights for the same child/ young person. The primary care arrangement counts 85 nights but cannot count short break or respite care arrangements nights. This count is collected in the respite care arrangement contract with the other agency.
U6003	T214	IS133	Throughput	Number of existing Service Users at the beginning of the reporting period	Count 1 for each Service User who received a service during the period as a continuation from the previous period. This excludes returning Service Users who were not existing Service Users at the beginning of the reporting period.	A service is completing their October to December performance report. On close of business as at 30 September they had a total of 17 approved foster carer households. Count as 17.
U6003	T214	IS255	Throughput	Number of New Service Users	Count 1 for each Service User who is new to the Supporting Foster Care service during the reporting period. This includes returning Service Users who were not existing Service Users at the beginning of the reporting period.	During the January to March reporting period, a service receives 9 new approved foster carer households. Count as 9.

U6003	T214	IS145	Throughput	Number of Service Users who have exited from the service	Count 1 for each Service User who finished receiving a service during the reporting period.	A service has a total of 8 Service Users exit during the reporting period. Count as 8.
U6003	T214	IS145F	Throughput	Number of service users who have exited from the service during the reporting period where their exit resulted in a child/young person's unplanned change in their care arrangement.	Count 1 for each Service User who exited from the service during the reporting period and their exit resulted in the child moving from the care arrangement. <i>The count value of this measure should not be greater than the count value for IS145.</i>	During the reporting period, 1 service user had their carer certificate cancelled. This resulted in the child's placement ending and being placed into a different care arrangement. Count as 1.
U6003	T214	IS162	Throughput	Number of Service Users without a current placement agreement (only count service users without a current placement agreement).	Count 1 for each Service User who does not have a current placement agreement.	A service has 2 Service Users with Placement Agreements that are 7 months old and 1 Service User with a Placement Agreement that does not reflect the existing care arrangement needs. Count as 3.
U6003	T214	IS151A	Other	Value of brokerage expenditure to assist children and young people to be Safe and Nurtured .	Count the dollar value of brokerage funds expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or foster care agency support plan, during the reporting period. For this measure, all brokerage expenditure will be included within the described domain of the Queensland Care Services Outcomes Framework	A service pays for 2 hours of cleaning across 56 foster carer households. Count as \$4,480.
U6003	T214	IS151B	Other	Value of brokerage expenditure to assist children and young people to be Connected	Count the dollar value of brokerage funds expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period. For this measure, all brokerage expenditure will be included within the described domain of the Queensland Care Services Outcomes Framework	A service spends \$2,000 transporting children and young people via taxi to attend holiday events. Count as \$2,200.
U6003	T214	IS151C	Other	Value of brokerage expenditure to assist children and young people to be Achieving	Count the dollar value of brokerage funds expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period. For this measure, all brokerage expenditure will be included within the described domain of the Queensland Care Services Outcomes Framework	A service expends \$650 on football clothes and fees for 5 children to joining the local footy club and sign on for the year. Count as \$650.
U6003	T214	IS151D	Other	Value of brokerage expenditure to assist children and young people to be Healthy	Count the dollar value of brokerage funds expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period. For this measure, all brokerage expenditure will be included within the described domain of the Queensland Care Services Outcomes Framework	A service pays \$580 of brokerage funds to an Occupational Therapist and Continence Nurse advisor for 2 sessions of toilet training for a child. Count as \$580.
U6003	T214	IS151E	Other	Value of brokerage expenditure to assist children and young people to be Resilient	Count the dollar value of brokerage funds expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement or kinship care agency support plan, during the reporting period. For this measure, all brokerage expenditure will be included within the described domain of the Queensland Care Services Outcomes Framework	A service pays a total of \$2,080 for 8 psychologist sessions for 2 children. Count as \$2,080.
U6003	T214	IS163	Other	Number of existing children and young people at the beginning of the reporting period	Count 1 for each child or young person who received a service during the period as a continuation from the previous period.	A service is completing their October to December performance report and as at the close of business on 30 September they had 17 children and young people attached to their service. Count as 17.
U6003	T214	IS164	Other	Number of new children and young people	Count 1 for each child or young person who is new to the service during the reporting period.	A service has 30 new children and young people at the beginning of the reporting period. Count as 30.
U6003	T214	IS165	Other	Number of children and young people who exited from the service	Count 1 for each child or young person who exited from the service during the reporting period.	A service had a total of 32 children and young people who exited the service during the reporting period. Count as 32.
U6003	T214	IS165A	Other	Number of children and young people who exited because they turned 18 years of age	Count 1 for each child or young person who exited from the service during the reporting period because they turned 18 years of age. <i>The count value of this measure should not be greater than the count value for IS165 (as above)</i>	A service had 8 young people exit the service during the reporting period because they turned 18 years of age. Count as 8.

U6003	T214	IS165C	Other	Number of children and young people who exited during the reporting period due to reunification with parents (preferred permanency care option)	Count 1 for each child or young person who exited from the service during the reporting period due to reunification with parents. <i>The count value of this measure should not be greater than the count value for IS165</i>	During the reporting period, 23 children and young people exit the service due to returning to their parent's care. Count as 23.
U6003	T214	IS165D	Other	Number of children and young people who exited during the reporting period due to provision of another permanency care option (LTGO / PCO / Adoption)	Count 1 for each child or young person who exited from the service during the reporting period due to provision of another permanency care option (LTGO / PCO / Adoption).	18 children and young people exited the service during the reporting period because their approved foster carer was granted long term guardianship. Count as 18.
U6003	T214	IS165E	Other	Number of Children and young people who exited to kinship care	Count 1 for each child or young person who exited to kinship care, during the reporting period. Note: Children and Young People receiving short break care are not counted as exiting, even if the short break care is being provided by another service <i>The count value of this measure should not be greater than the count value for IS165</i>	A service had 2 young people exit during the reporting period and their next care arrangement was in kinship care. Count as 2.
U6003	T214	IS166	Other	Number of children and young people who exited to non-family based care.	Count 1 for each child or young person who exited to non-family based care, during the reporting period. Note: Children and Young People receiving short break care are not counted as exiting, even if the short break care is being provided by another service <i>The count value of this measure should not be greater than the count value for IS165</i>	5 children and young people exit their foster care arrangement and go to a Residential care arrangement. Count as 5.
U6003	T214	IS116	Other	Number of children and young people where brokerage was provided	Count each unique child/ young person where brokerage funds were expended or invoiced to a third party in the provision of assistance, support or other services in meeting the child/ young person's individual needs to achieve identified goals within the case plan, placement agreement , during the reporting period.	A service pays for 8 psychologist sessions for 2 children. Count as 2.
U6003	T214	GM16	Other	What significant achievements or factors have impacted on the quality of service delivery during the reporting period		Examples may include new staff member, training, work process enhancement, new referral arrangements, more integrated service delivery, natural disaster diverting resources etc.
U6003	T214	GM08	Other	Number of Service Users who had the majority of their needs being met during the reporting period.	Count 1 for each Service User who had the majority of their needs met during the reporting period.	60 Foster Carer households required additional support with household maintenance and this was provided in the quarter. Count as 60.
U6004	T215	A02.4.02S	Output	Out of home care placement and post-placement supervision – Care Arrangement Nights (Specialist Family Based care).	Count the number of individual care arrangement nights provided by Specialist Family Based Carer households during the reporting period. A care arrangement night is a night of care to a child or young person and, where appropriate, may include short break care. A child or young person placed in short break care is counted, the primary placement is not, i.e. any given night of care can only be counted once for a specific child. NOTE: - No demographic, throughput or other measures are counted for short break or respite (if this is not within the primary care arrangement contract). These are captured in the primary placement contract arrangement. In other circumstances, where a place is held vacant with departmental approval for a specific child or young person for a time limited period and where they are not placed with another funded out-of-home placement service (e.g. a child in hospital or detention) this may be counted as a placement night provided. Note: the number of care arrangement nights funded per annum is calculated by multiplying the number of funded places by the nights per annum.	During the reporting period, a foster or kinship carer household provides 92 nights of care to two children/young people. Count as 184 care arrangement nights. A foster carer household provides a primary care arrangement to 1 child/ young person over a quarter (Oct-Dec). In addition to this care arrangement, another foster carer household provided short break care of 7 nights of care to the same child/ young person over the Christmas period until 31 December. Count primary care arrangement nights as 85 and count short break care arrangements nights as 7. Total count 85 + 7 = 92 nights. A foster carer household provides a primary care arrangement to 1 child/ young person over a quarter (Oct-Dec). In addition to this care arrangement, another foster carer household with a different agency to the primary placement, provided short break respite care of 7 nights for the same child/ young person. The primary care arrangement counts 85 nights but cannot count short break or respite care arrangements nights. This count is collected in the respite care arrangement contract with the other agency.
U6004	T215	IS133	Throughput	Number of existing Service Users at the beginning of the reporting period	Count 1 for each Service User who received a service during the period as a continuation from the previous period. This excludes returning Service Users who were not existing Service Users at the beginning of the reporting period.	A service is completing their October to December performance report. On close of business as at 30 September they had a total of 17 approved foster carer households. Count as 17.
U6004	T215	IS255	Throughput	Number of New Service Users	Count 1 for each Service User who is new to the Supporting Foster Care service during the reporting period. This includes returning Service Users who were not existing Service Users at the beginning of the reporting period.	During the January to March reporting period, a service receives 9 new approved foster carer households. Count as 9.
U6004	T215	IS145	Throughput	Number of Service Users who have exited from the service	Count 1 for each Service User who finished receiving a service during the reporting period.	A service has a total of 8 Service Users exit during the reporting period. Count as 8.
U6004	T215	IS145F	Throughput	Number of service users who have exited from the service during the reporting period where their exit resulted in a child/young person's unplanned change in their care arrangement.	Count 1 for each Service User who exited from the service during the reporting period and their exit resulted in the child moving from the care arrangement. <i>The count value of this measure should not be greater than the count value for IS145.</i>	During the reporting period, 1 service user had their carer certificate cancelled. This resulted in the child's placement ending and being placed into a different care arrangement. Count as 1.

U6004	T215	IS162	Throughput	Number of Service Users without a current placement agreement (only count service users without a current placement agreement).	Count 1 for each Service User who does not have a current placement agreement.	A service has 2 Service Users with Placement Agreements that are 7 months old and 1 Service User with a Placement Agreement that does not reflect the existing care arrangement needs. Count as 3.
U6004	T215	IS163	Other	Number of existing children and young people at the beginning of the reporting period	Count 1 for each child or young person who received a service during the period as a continuation from the previous period.	A service is completing their October to December performance report and as at the close of business on 30 September they had 17 children and young people attached to their service. Count as 17.
U6004	T215	IS164	Other	Number of new children and young people	Count 1 for each child or young person who is new to the service during the reporting period.	A service has 30 new children and young people at the beginning of the reporting period. Count as 30.
U6004	T215	IS165	Other	Number of children and young people who exited from the service	Count 1 for each child or young person who exited from the service during the reporting period.	A service had a total of 32 children and young people who exited the service during the reporting period. Count as 32.
U6004	T215	IS165A	Other	Number of children and young people who exited because they turned 18 years of age	Count 1 for each child or young person who exited from the service during the reporting period because they turned 18 years of age. <i>The count value of this measure should not be greater than the count value for IS165 (as above)</i>	A service had 8 young people exit the service during the reporting period because they turned 18 years of age. Count as 8.
U6004	T215	IS165C	Other	Number of children and young people who exited during the reporting period due to reunification with parents (preferred permanency care option)	Count 1 for each child or young person who exited from the service during the reporting period due to reunification with parents. <i>The count value of this measure should not be greater than the count value for IS165</i>	During the reporting period, 23 children and young people exit the service due to returning to their parent's care. Count as 23.
U6004	T215	IS165D	Other	Number of children and young people who exited during the reporting period due to provision of another permanency care option (LTGO / PCO / Adoption)	Count 1 for each child or young person who exited from the service during the reporting period due to provision of another permanency care option (LTGO / PCO / Adoption).	18 children and young people exited the service during the reporting period because their approved foster carer was granted long term guardianship. Count as 18.
U6004	T215	IS165E	Other	Number of Children and young people who exited to kinship care	Count 1 for each child or young person who exited to kinship care, during the reporting period. Note: Children and Young People receiving short break care are not counted as exiting, even if the short break care is being provided by another service <i>The count value of this measure should not be greater than the count value for IS165</i>	A service had 2 young people exit during the reporting period and their next care arrangement was in kinship care. Count as 2.
U6004	T215	GM16	Other	What significant achievements or factors have impacted on the quality of service delivery during the reporting period		Examples may include new staff member, training, work process enhancement, new referral arrangements, more integrated service delivery, natural disaster diverting resources etc.
U6004	T215	GM08	Other	Number of Service Users who had the majority of their needs being met during the reporting period.	Count 1 for each Service User who had the majority of their needs met during the reporting period.	60 Foster Carer households required additional support with household maintenance and this was provided in the quarter. Count as 60.
U6004	T215	IS70	Other	Additional output/outcome data collection (tailored to the model specifications and documented in the service delivery particulars)		