**Department of Child Safety, Seniors and Disability Services**

**Performance statement – Child and Family Services**

(as referenced in the Annual Report 2023-24 available on the department website <https://www.dcssds.qld.gov.au/about-us/our-department/corporate-publications/annual-report>)

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| **Service Area:**  **Child and Family Services** | **Notes** | **2023-24**  **Target / estimate** | **2023-24**  **Actual** |
| ***Effectiveness measures*** | | | |
| Rate of substantiated harm per 1,000 children (0-17 years of age) | 1 | 4.8 | 5.5 |
| Rate of children subject to ongoing intervention per 1,000 children (0-17 years of age)   * All children * Aboriginal and Torres Strait Islander children * Non-Indigenous children |  | 12.9  70.5  7.6 | 12.6  62.3  7.4 |
| Rate of children entering out-of-home care per 1,000 children (0-17 years of age):   * All children * Aboriginal and Torres Strait Islander children * Non-Indigenous children |  | 2.3  14.1  1.2 | 2.5  12.7  1.4 |
| Percentage of Aboriginal and Torres Strait Islander children placed with kin, other Indigenous carers or Indigenous residential care services |  | 60% | 60% |
| Proportion of children on a care and protection order exiting care after 12 months or more who had 1 or 2 placements |  | 46% | 43% |
| Proportion of cases closed, where all or majority of needs are met   * Intensive Family Support * Family Wellbeing Services |  | 66%  51% | 66%  52% |
| Percentage of youth receiving Youth Support Services whose majority of needs have been met | 2 | 66% | 70% |
| Proportion of children who had a case closed, with all or majority of needs met, who were not subject to an investigation by Child Safety within 6 months:   * Intensive Family Support * Family Wellbeing Services |  | 88%  89% | 87%  88% |
| ***Efficiency measures*** | | | |
| Average cost per hour of Youth Support service delivery |  | $146 | $154  (already published) |
| Out-of-home expenditure per placement night |  | $388 | $387 |
| Investment per family support client receiving a service:   * Intensive Family Support * Family Wellbeing Services |  | $14,004  $9,502 | $14,940  $9,805 |

Notes:

1. The variance between the 2023-24 Target/Estimate and the 2023-24 Actual is due to the lasting impacts of the COVID-19 pandemic and resulting cost of living pressures, which has likely contributed to an increase in the number of reports to Child Safety requiring investigation.
2. The reported percentage of Youth Support Service clients had the majority of their needs met has increased due to more accurate reporting by youth service providers after the provision of training and support regarding use of the client management system by the department.