From:

Michael Hogan

Sent:

Monday, 12 February 2018 8:20 AM

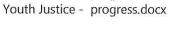
To:

Di Farmer; Fiona Ferguson; Ron Goodman; Noela Quadrio; Fergus Hogarth; Rebecca

McGarrity

Subject: Attachments:

Youth Justice - progress.docx\*\*\*\*





#### Youth Justice Reforms: Progress to date

The Queensland Government is advancing historic reforms to youth justice in Queensland. This is being done to improve the life opportunities of children and young people in trouble and to improve community safety.

This includes the commencement on 12 February of new laws in Queensland to ensure 17 year old offenders are included in the *Youth Justice Act*, and are no longer deemed adults. This

- brings our laws into line with all other Australian States and Territories
- aligns with Australia's commitments under the UN Convention on the Rights of the Child, and
- is consistent with the Report of the recent National Royal Commission into Institutional Responses to Child Sexual Abuse.

In particular, the reforms aim to reduce the numbers of children and young people being remanded in custody for want of a safe alternative. Queens and s rate of children on remand in detention (that is, not sentenced) is over 80%, the highest in Australia.

To implement the reforms, the Queensland Government;

- Passed legislation in November 2016 amending the age that a person can be charged with a criminal office as an adult from 17 to 18.
- Committed \$199.6 million over 4 years in the 2017-18 State Budget in extra funds to support the implementation of the legislation. This includes \$7.5 million to the Queensland Police Service; \$3.7 million for new magistrates and court staff; \$6 million for legal services; \$6 million for health services; and \$176 million for Youth Justice Services.

To date, the Government has;

- Appointed 2 extra Magistrates and 12 new Court staff to deal with the extra matters in the Children's Court
- Advanced, through the Children's Court Committee chaired by Judge Shanahan, changes to improve the efficiency and operation of Children's Courts
- Expanded the Police Prosecution workforce to deal with extras workload for children's court matters
- Completed infrastructure upgrades, including new Zonal Fencing in both Detention
   Centres to minimise the mixing of 17 year old males with 10-13 year boys and 10-17
   year old girls
- Implemented the Townsville Stronger Communities initiative with a specialist court, extra police, a joint agency action group and enhancements to youth diversionary and support services
- Complitted to more work on further security and infrastructure upgrades, including an 16 bed additional unit currently being built at BYDC
- Recruited and trained an additional 98 Youth Justice staff (of 106) to support the transition of 17 year olds, and an additional 25 staff so far to action the recommendations of the Youth Detention Review.

- Recruitment includes additional specialist positions focused on mental health and therapeutic services, behaviour management and incident prevention, and cultural services and supports
- Recruited an additional 19 casual Youth Workers for Brisbane Youth Detention
   Centre who commence in early March, and 8 commencing in Cleveland Youth
   Detention Centre in February, with more to be progressively recruited over coming
   weeks and months
- Launched in November 2017 a Youth Legal Telephone Advice Line, including an afterhours, to support lawyers and young people and assist Police when considering bail or other diversionary options, and
- Opened 2 Supported Bail Accommodation houses (in December 2017 and January 2018), with 2 more contracted to commence (in March and April 2018). These are operated by NGOs along with Youth Justice. This is a new model for Queensland.
- Commenced further work by the Queensland Police Service to strengthen pre-court finalisation and restorative justice where appropriate
- Commenced intensive case management and integrated services in Cairns,
   Townsville and Logan
- Commenced preparations for comprehensive health and disability assessments of children and young people in youth detention
- Commenced innovative Social Benefit Bond initiatives to reduce youth recidivism and to reduce youth homelessness, and
- Notified regulations to safely deal with the transition of 17 year olds that already have been charged as adults and have current proceedings in the court.

The Queensland Government has worked closely with legal, youth, community, education, health agencies and experts to advance the reforms.

In addition, over the past three years, Queens and Government has taken major steps to tackle the address the causes and consequences of children and young people being at risk and offending, including:

- Re-introducing Restorative Systice conferencing processes for young offenders
- Implementing the successful Transition To Success (T2S) program to give young offenders skills and job opportunities
- Investing in additional Child Safety, Parenting Support, Family Intervention and Wellbeing, Domestic and Family Violence, Drug and Alcohol, Housing and Adolescent Mental Health services, and
- Creating in December 2017 the new Department of Child Safety, Youth and Women, to include Youth Justice improving the integration of services and investments to children and young people and their families.

The Queensland Government has also committed to examine further reforms and initiatives to reduce youth recidivism.

From:

Michael Hogan

Sent:

Sunday, 11 February 2018 6:10 PM

To:

Di Farmer

Cc:

Ron Goodman; Noela Quadrio; Fiona Ferguson; Fergus Hogart

Subject:

Youth Justice - progress.docx\* Youth Justice - progress.docx

Attachments:

Pls use this slightly updated version

Thanks

Michael



### Youth Justice Reforms: Progress to date

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The Queensland Government has also committed to examine further reforms and initiatives to reduce youth recidivism.

From:

Michael Hogan

Sent:

To:

Sunday, 11 February 2018 3:52 PM Di Farmer; Ron Goodman; Fiona Ferguson; Noela Quadrio

Subject:

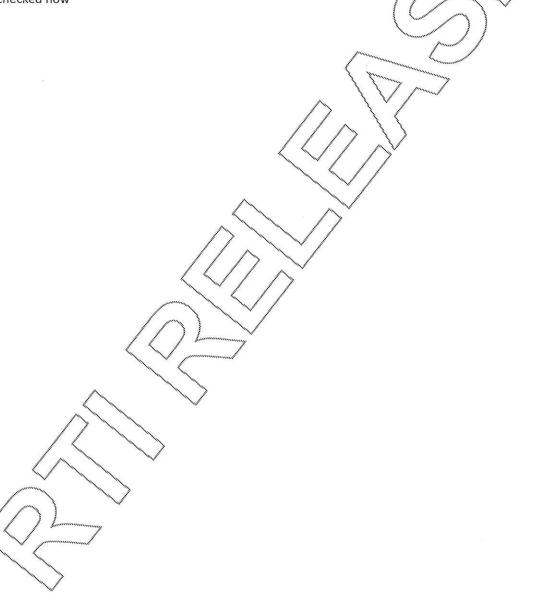
Youth Justice - progress.docx Youth Justice - progress.docx

Attachments:

Draft of progress update

Being fact checked now

Regards Michael



#### Youth Justice Reforms: Progress to date

The Queensland Government is advancing historic reforms to youth justice in Queensland. This is being done to improve the life opportunities of children and young people in trouble and to improve community safety.

This includes the commencement of legislation to treat 17 year old offenders under the Youth Justice Act instead of as adults. This brings Queensland into line with all other Australian States and Territories and align with Australia's commitments under the UN Convention on the Rights of the Child. It is also consistent with the findings and recommendations of the recent National Royal Commission into Institutional Responses to Child Sexual Abuse.

To implement the reforms, the Queensland Government:

- Passed legislation in November 2016 amending the age that a person can be charged with a criminal office as an adult from 17 to 18. This commences on 12 February 2018.
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- ..., and
- Gazetted regulations to deal with the transfer of 17 year olds with current proceedings.

The Queensland Government has worked closely with legal, youth, community, education, health agencies and experts to advance the reforms. Many organisations are involved in implementing these complex reforms.

In addition, over the past three years, Queensland Government has:

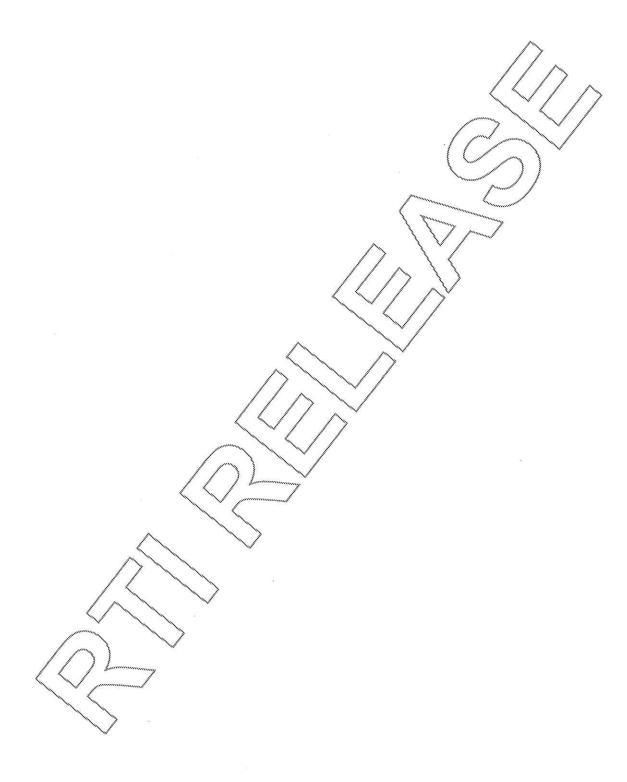
- Re-introduced Restorative Justice conferencing processes for young offenders
- Implemented the successful transition To Success (T2S) program to give young offenders skills and job opportunities
- Invested in additional child Safety, Parenting Support, Family Intervention and Well-being services, Domestic and Family Violence services, Drug and Alcohol services, Adolescent Mental Health services to tackle the causes of children and young people being at risk and offending,
- Created in December 2017 the new Department of Child Safety, Youth and Women, including Youth Justice, to improve the integration of services and investments to address the causes and consequences of children and young people being at risk and offending.

The Queensland Government has also committed to advance examine further reforms and initiatives to reduce youth recidivism.

Gemma Deschamps	
From: Sent: To: Cc: Subject: Attachments:	Tim Herbert <tim.herbert@justice.qld.gov.au> Monday, 12 February 2018 12:58 PM Michael Hogan Phil Hall Draft email to stakeholders Sch3(3) Draft email to stakeholders</tim.herbert@justice.qld.gov.au>
Importance: Sensitivity:	High Confidential
Michael,	
Attached is a draft email to stak sent to). Let me know what you	think.
We also think the following peo	ple should be phoned
L	
calls)  Judge Shanahan;  DCM O'Shea;  QPS (Andrew Ross);  DPP (Michael Byrne);  LAQ (David Law);  ATSILS (Greg Shadbolt);  QLS (Binni)  Bar Association (James Benj  YAC (Janet Wight);  Sisters Inside (Debbie Kilroy	// <i>}                                  </i>
Do you agree?	
We have also identified some ve stakeholders.	ry minor changes to the communications material, mainly to the information to legal
Lexie called me and said you to	ched base with her to put her on standby for Comms assistance – but didn't know the
Comms material yet	her this draft email for her to review and assist us with making draft changes to the
Thanks Tim Tim Herbert	
Assistant Director-General Office of the Director-General	

Department of Justice and Attorney-General

Ph: (07) 3006 4129 Mob Mobile phone tim.herbert@justice.qld.gov.au



2 Page 128

Dear XX

Today is an historic day for the youth justice system in Queensland.

From today, 17 year olds will commence transitioning from the adult criminal justice system to the youth justice system. This means that 17 year olds will be recognised as children within the criminal justice system and brings Queensland into line with all other Australian jurisdictions and with international conventions regarding the rights of children. The Youth Justice (Transitional) Regulation 2018 (the Transitional Regulation) has been notified and has commenced today, along with the commencement of the Amendment Act.

An incredible amount of work has been done to get to this point and I would like to take this opportunity to thank you for your ongoing support and assistance. However, there is a lot more to do and I am (the Government is) committed to the safe and orderly transfer of 17 year olds into the youth justice system. While a lot has been achieved, a recent increase in the number of young people in detention means that we have had to further consider options about how we can best manage a safe and orderly transition.

While we are keeping our commitment to transition 17 year olds into the youth justice system, we also need to manage the risk of increased detention centre numbers.

It is for this reason that today, the Governor in Council has approved the amendments to the Transitional Regulation through the Youth Justice (Transitional) Amendment Regulation 2018 (Amendment Regulation) to better manage the numbers of \$7 year olds in the transitional cohort entering into detention.

Importantly, the changes brought about through the Amendment Regulation will not affect 17 year olds who are charged following commencement—they will only apply to those 17 year olds that were charged as adults and in the adult criminal justice system prior to commencement. That is, those 17 year olds to whom the Transitional Regulation applies.

Under the Transitional Regulation as previously grafted, a 17 year old currently in the adult system who transfers to the youth justice system; and who is ordered into custody, will only be placed in adult custody if they are already in custody in an adult correctional facility - otherwise they will be placed in a detention centre.

Under the changes set out in the Amendment Regulation, any 17 year old in the transitional cohort who receives a costodial order (whether they are already in adult custody or not) will, in the first instance, be kept in an adult correctional facility and not in a detention centre. For example, if a 17 year old on bail for an offence committed as an adult gets their bail revoked, they will go to an adult correctional facility instead of detention. The same will apply to any custodial remand or sentence arising from a breach of an adult community based order.

The effect of this is that no 17 year olds in this transitional cohort who are placed into custody will go directly from Court to detention – they will firstly go to adult custody. The only proposed exception to this will be any 17 year olds who are in detention – as they are already in detention, they will be returned back to detention if given a further custodial order.

Importantly, every transitional cohort 17 year old placed in adult custody will be under consideration for transfer to a youth detention centre following the same best interests and safety assessment as those in adult custody at commencement (through the application of part 4 of the Regulation).

I am confident that with these changes, we will be able to proceed with the transition of 17 year olds into the youth justice system, while also continuing to ensure the safety and best interests of all involved.

If you have any further any queries, please contact Tim Herbert (tim.herbert@justics.gld.gov.au or phone 3006 4129) or Phil Hall (phil.hall@justice.gld.gov.au or phone 3225 2345).

Again, thank you for your ongoing support and assistance regarding this important reform

Regards

Michael Hogan <michael.hogan@communities.qld.gov.au> From: Sent: Monday, 12 February 2018 1:52 PM David Mackie; Jennifer Lang; Rebecca McGarrity To: Tim Herbert Cc: Sch3(3) Subject: Attachments: Folks Fya - many thanks for your assistance (Tim can you follow up with Jenny re informing court stakeholders) Regards Michael Hogan | Director-General Department of Child Safety, Youth and Women Level 33, 1 William Street Brisbane QLD 4001 T: 07 3828 2625 E: michael.hogan@communities.qld.gov.au Begin forwarded message:

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Gemma Deschamps	
France	Michael Harran and death and One with a life and beautiful and the same of the
From:	Michael Hogan <michael.hogan@communities.qld.gov.au></michael.hogan@communities.qld.gov.au>
Sent: To:	Monday, 12 February 2018 1:35 PM Fergus Hogarth
Cc:	Tim Herbert
Subject:	Fwd: Draft email to stakeholders Sch3(3)
Attachments:	Draft email to stakeholders
Attachments.	ATT00001.htm
	ATTOOOGT.Mail
Sensitivity:	Confidential
entre contract the contract of	
Fergus	
Can you pls liaise with MO re ema	il to stakeholders, and let Tim know what is going from Min F
	\ \\\ \\\
Regards	// , \ \
Michael Hogan   Director-Ge	eneral \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Department of Child Safety,	Youth and Women
Level 33, 1 William Street Bri	
T: 07 3828 2625	
E: michael.hogan@communi	ties.gio.gov.ad
[]	
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Begin forwarded message:	
9	
From: Tim Herbert < Tim. H	\end{aligned} \text{\tiny{\text{\tiny{\text{\te}\tint{\texi}\text{\text{\text{\text{\text{\text{\texit{\texi}\text{\text{\text{\text{\text{\text{\texit{\text{\tex{
Date: 12 February 2018 at	: 12:57:48/pm AEST
	ael.hogaq@cammunities.qld.gov.au>
Cc: Phil Hall < phil. hell@jus	
Subject: Draft email to st	keholders -
Michael,	
Attached ica draft amaint	o stakeholders
depositing on who it is so	o stakeholders (it can be tweaked to). Let me know what you think.
debelding on who it is see	it toj. Let me know what you tillik.
We also think the followin	g people should be phoned
The selection of the se	8 people should be phoned
<ul> <li>heads of Rurisdiction</li> </ul>	- Chief Judge O'Brien and A/Chief Magistrate Gardiner (I understand you are
, arranging those calls)	,
<ul> <li>Judge Shanahan;</li> </ul>	
<ul> <li>DCM O'Shea;</li> </ul>	
<ul> <li>QPS (Andrew Ross);</li> </ul>	

- DPP (Michael Byrne);
- LAQ (David Law);
- ATSILS (Greg Shadbolt);
- QLS (Binni)
- Bar Association (James Benjamin);
- YAC (Janet Wight);
- Sisters Inside (Debbie Kilroy).

Do you agree?

We have also identified some very minor changes to the communications material, mainly to the information to legal stakeholders.

Lexie called me and said you touched base with her to put her on standby for comms assistance — but didn't know the detail. Do you want me to email her this draft email for her to review and assist us with making draft changes to the Comms material yet Sch3(3)

Thanks

Tim

Tim Herbert
Assistant Director-General
Office of the Director-General
Department of Justice and Attorney-General
Ph: (07) 3006 4129 Mobile phone numbers
tim.herbert@justice.qld.gov.au

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t is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interferences by third parties or replication problems.

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From:

Michael Hogan <michael.hogan@communities.qld.gov.au>

Sent:

Tuesday, 13 February 2018 6:53 AM

To:

Tim Herbert

Cc:

David Mackie; Jennifer Lang; Rebecca McGarrity; Phil Hall; Fergus Hogarth

Sch3(3)

Subject: Attachments:

~WRD000.jpg

Many thanks Tim

Regards

Michael Hogan | Director-General

Department of Child Safety, Youth and Women

Level 33, 1 William Street Brisbane QLD 4001

T: 07 3828 2625

E: michael.hogan@communities.qld.gov.au



On 13 Feb 2018, at 6:23 am, Tim Herbert < Tinx Herbert wjustice ald gov.au> wrote:

Michael, FYI – yesterday afternoon Phil and I rang the following court stakeholders:

- LAQ
- ATSILS
- QPS
- Dpp
- Queensland Law Society
- Bar Association of Qld.

The changes were sully explained to all and none of the above stakeholders raised any concerns.

Regards

Tim

Tim Herbect

Assistant Director-General Office of the Director-General

Department of Justice and Attorney-General

Ph: (07) 3006 129 Mob: Mobile phone numbers

tim.herbert@justice.qld.gov.au

From: Michael Hogan [mailto:Michael.Hogan@communities.qld.gov.au]

Sent: Monday, 12 February 2018 1:52 PM

To: David Mackie < David. Mackie@justice.qld.gov.au >; Jennifer Lang

1 Page 338 File 02

<pre><lennifer.lang@justice.qld.gov.au>; Rebecca McGarrity &lt; Rebecca.McGarrity@premiers.qld.gov.au&gt; Cc: Tim Herbert &lt; Tim.Herbert@justice.qld.gov.au&gt; Subject: Sch3(3)</lennifer.lang@justice.qld.gov.au></pre>
Folks
Fya - many thanks for your assistance
(Tim can you follow up with Jenny re informing court stakeholders)
Regards
Michael Hogan   Director-General Department of Child Safety, Youth and Women Level 33, 1 William Street Brisbane QLD 4001 T: 07 3828 2625   E: michael.hogan@communities.qld.gov.au
<~WRD000.jpg>
Begin forwarded message:  Sch3(3)
DISCLAIMER. The information contained in the above e-mail message or messages (which includes any attachments) is confidential and may be legally privileged. It is intended only for the use of the person or entity to which it is addressed. If you are not the addressee any form of disclosure, copying, modification, distribution or any action taken or omitted in reliance on the information is unauthorised. Opinions contained in the message(s) do not necessarily reflect the opinions of the Queensland Government and its authorities. If you received this communication in error, please notify the sender immediately and delete it from your computer system network.

This email and any attachments may contain confidential, private or legally privileged information and may be protected by copyright. You may only use it if you are the person(s) it

Please think about the environment before you print this message.

From:

Fergus Hogarth <Fergus.Hogarth@communities.qld.gov.au>

Sent:

Tuesday, 13 February 2018 2:36 PM

To:

Phil Hall

Cc:

Tim Herbert

Subject:

RE: words in media statement

Attachments:

Copy of Youth Justice stakeholder list for contacting 12 Feld

Hi Phil

Here is the MO's list of stakeholders from yesterday, FYI.

The issue raised by David Law was raised by someone else with Fiona yesterday. Rather than draw attention to the statement being ambiguous the MO suggest we focus on ensuring whatever information is next sent to legal stakeholders is clear and correct. They should be reading the legislation rather than rely on a media statement when going to court in any case.

Can you please keep Lexie in the loop with any change of comm

Cheers

Fergus

Fergus Hogarth | Director

Office of the Director-General

Department of Child Safety, Youth and Women

Level 34, 1 William St, Brisbane Q 4000

W: 3828 2621 M: Mobile phone

Customers first | Ideas into action | Unixasial potantial Libe confrageous | Empower people | Healthy and safe workforce

From: Phil Hall

Sent: Monday, 12 February 2018 6:23 PM

To: Fergus Hogarth < Fergus. Hogarth@communities.qld.gov.au>

Cc: Tim Herbert <Tim/Herbert@justice.qld.gov.au>

Subject: words in media statement

Hi Fergus,

As discussed/the below-extract from today's media release implies that those 17-year-olds will stay in the adult system generally not just be housed in adult custody - for example, that they will be dealt with in the adult court system.

However, with the change announced today:

17-year-olds charged before today, if remanded or sentenced to custody, will be dealt with by the adult system, but will be assessed for transfer to a youth detention centre when it is deemed safe to do so; and I just had a call from David Law at Youth Legal Aid who said he had already had calls from four different lawyers about it, so it's definitely an issue.

I suggest including a line in any comms to stakeholders (legal stakeholders in particular) in the near future, something like:

You may have noted advice in the Minister's 12 February media statement that "17-year-olds charged before today, if remanded or sentenced to custody, will be dealt with by the adult system...". That was simply a reference to where the person would be held in custody, and there has been no change to the Youth Justice (Transitional) Regulation 2018 provisions about the transfer of court proceedings to the children's jurisdiction, Youth Justice taking on supervision of community-based orders, or the assessment process for decisions about transfers from adult custody to youth detention. The only change is that those persons, if entering custody, will be placed in the adult custodial system.

They will then be assessed for possible transfer to a youth detention centre, according to the best interests and safety criteria.

That's just a first cut and of course it might need tinkering for different stakeholders...

Happy to discuss

Phil

Phil Hall | A/Director | Youth Justice Policy, Research and Partnerships
Department of Justice and Attorney-General
07 3225 2345 phil.hall@justice.qld.gov.au

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Organisation	Contact Name	Position	Pitone Enail
	ins	Supervised Bail Accommadation	
Mission Australia	Melissa Previtera		Previte raivi@missionaustralia.mmau
Townsville Aboriginal and Islander Health Service	Carcia Nallajar	7	477711725 General Salas (St. St. St. St. St. St. St. St. St. St.
Anglicare SQ	Karen Crouch	Executive Director	
Anglicare SQ	Karen Grouch		
	S	Stakeholder Advisory Group	Masile abone numbers
Barambah Local Justice Group	Bevan Costello	Chair	bccst19@eq.edu.au
Brisbane Council of Elders	Uncle Tiger Singh		Personal email Suddrass
Respected Community Representative	Uncle Albert Holt		
Griffith Youth Forensic Service	John Rynne	Associate Professor	transe@arthewestu.ag
Sisters Inside	Debbie Kilroy	Chief Executive Officer	aed@sixterfrass(re-comau
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Edmund Rice Education Australia	Dale Murray	Director	dale murrax@vouthplus edu.au
South West Brisbane Community Legal Centre	Carolyn Juratowatch		carolyn.juratowitch@communitylegal.org.au
Prisoner Legal Service	Peter Lyons	Director and Principal Solicitor	ccordinator@plsqld.com
Aboriginal & Torres Strait Islander Legal Services Lewis Shillito	Lewis Shillito	Director, Criminal Law	30253888 Jewis shillito@atsils.crg.au
	ט	Children's Court Committee	
		Children Court Committee	
Youth Legal Aid Queensland	David Law	Principal Lawyer	
	Leanne O'Shea	President Deputy Chief Magistrate	788
ОРР	Michael Byrne	Director of Public Prosecutives	3(2)
Supreme, District & Land Courts' Services Magistrates Court Services	Julie Steel	Executive Director	(c)
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Queensland Law Society     Binari De Saram       Queensland Law Society     Natasha Petit       Bar Association of Queensland     James Benjamin       Indigenous Family and Child Support Services     Jonathan Tapau       Children's Health Queensland Hospital and	am t min			
8	t min	Acting Advocacy Manager	38425888	8.DeSaram@gld.com.au
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		Other Stakeholders		
Law Society of Gunerisland		President		
Detention Centre Manager BYDC Trevor		Manager BYDC		
Detention Centre Manager CYDC Fran		Manager CYDC		
DJAG Courts Jenny Lang			\ {	
Bar Association of Queensland		President ///	`\	
Damien Atkinson OPG Natalie				

From:

Fergus Hogarth < Fergus. Hogarth@communities.qld.gov.au >

Sent:

Monday, 12 February 2018 7:33 PM

To:

Phil Hall

Cc:

Tim Herbert

Subject:

Re: words in media statement

Thanks very much Phil. I'll raise with the DG. The suggested treatment sounds sensible.

Cheers

Fergus

Fergus Hogarth

Director, Office of the Director-General

W: 3828 2621 M: 0417 671 478

On 12 Feb 2018, at 6:22 pm, Phil Hall < Phil. Hall@justice.gld.gov.au > wrote:

Hi Fergus,

As discussed, the below extract from today's media release implies that those 17-year-olds will stay in the adult system generally, not just be housed in adult custody—for example, that they will be dealt with in the adult court system.

However, with the change announced today:

• 17-year-olds charged before today, if remanded or sentenced to custody, will be dealt with by the adult system, but will be assessed for transfer to a youth detention centre when it is deemed safe to do so; and

I just had a call from David Law at Youth Legal Aid who said he had already had calls from four different lawyers about it, so it's definitely an issue.

I suggest including a line in any comms to stakeholders (legal stakeholders in particular) in the near future, something like:

You may have noted advice in the Minister's 12 February media statement that "17-year-olds charged before today, if remanded or sentenced to custody, will be dealt with by the adult system...". That was simply a reference to where the person would be held in custody, and there has been no change to the Youth Justice (Transitional) Regulation 2018 provisions about the transfer of court proceedings to the children's jurisdiction, Youth Justice taking on supervision of community-based orders, or the assessment process for decisions about transfers from adult custody to youth detention. The only change is that those persons, if entering custody, will be placed in the adult custodial system.

They will then be assessed for possible transfer to a youth detention centre, according to the best interests and safety criteria.

That's just a first cut and of course it might need tinkering for different stakeholders....

Happy to discuss

Phil

Phil Hall | A/Director | Youth Justice Policy, Research and Partnerships Department of Justice and Attorney-General 07 3225 2345 phil.hall@justice.qld.gov.au

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From:

Fergus Hogarth <Fergus.Hogarth@communities.qld.gov.au>

Sent:

Monday, 12 February 2018 5:56 PM

To:

Lexie McHugh; Tim Herbert

Cc:

Alex Robynson; Ruthie Adams

Subject:

RE: YJ Communications materials

Thanks all

The Minister's Office have contacted a lot of stakeholders today, including by phone to about 13-20, plus an email to them, and others. Tim, those emails have included the stakeholders you and Phil have phoned, so no need for anything to be sent from you to them. I have asked the MO for a copy of the email they sent and will share that. I'll try to get their final stakeholder list also.

In terms of the comms material I've let the MO know about the proposed changes to the more technical documents, e.g. for legal practitioners and DC managers material. They are fine for that to happen tomorrow. Fiona will have a look at all of the products developed so far to see whether any other amendments are necessary, and happy to your advice also.

Cheers for now

Fergus

Fergus Hogarth | Director

Office of the Director-General

Department of Child Safety, Youth and Women

Level 34, 1 William St, Brisbane Q 4000

W: 3828 2621 M: Mobile phone

numbers

Customers first | Ideas into action | Unicasis potential Lie codrageous | Empower people | Healthy and safe workforce

From: Lexie McHugh

Sent: Monday, 12 February 2018 5:17 PM

To: Tim Herbert <Tim.Herbert@justice.qld.gov.au>

Cc: Alex Robynson < Afex Robynson @justice.qld.gov.au>; Fergus Hogarth < Fergus.Hogarth@communities.qld.gov.au>;

Ruthie Adams < Ruthie Adams@communities.qld.gov.au>

Subject: YJ Communications materials

Hi Tim

As per our earlier conversation, once Phil has reviewed the YJ communications materials can you please send me through a copy. We can do a web audit to make sure that our content reflects these changes.

I am not sure if stake folder communications has gone out yet, but I think it should go out as a priority to make sure that these key people communicating the changes have the latest information. I wouldn't want a situation to occur where a child or parent depending on their situation is given incorrect info. Even if it is a heads up to alert them of the change and then follow up with the updated materials.

#### Regards

Lexie McHugh | A/Director Strategic Communication and Engagement Strategic Communication and Engagement Department of Communities, Child Safety and Disability Services

T: 07 3224 2015 M:Mobile phone

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