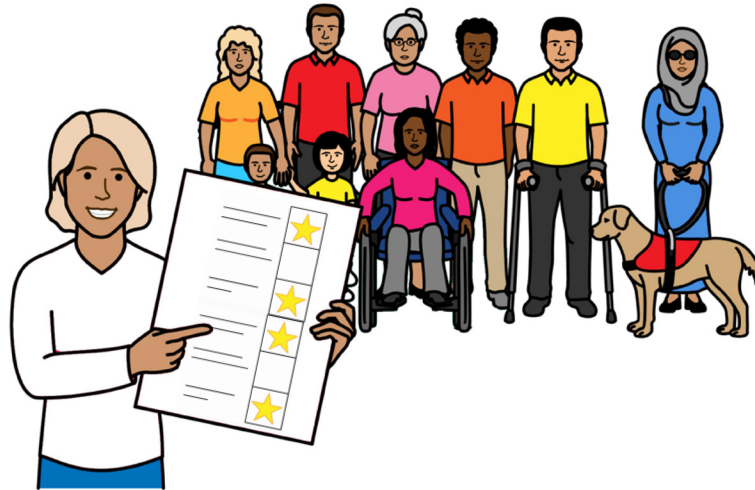
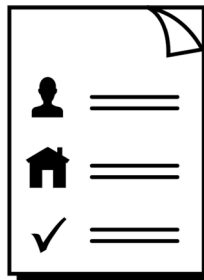




**Queensland
Government**



Queensland Disability Reform Framework



Easy Read

About this book



Queensland
Government

This book is from the Queensland Government.

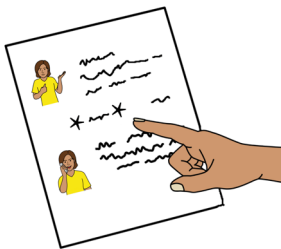


This book is written in a way that is easy to understand.



You can read more about this topic on our [Queensland Disability Reform Framework web page](#)

www.dcssds.qld.gov.au/our-work/disability-services/queensland-disability-reform-framework



We add a star before and after ***hard words***. Then we explain what the words mean.



You can ask someone to help you read and understand this book.



Contact information is at the end of this book.

The *Disability Reform Framework*



The Disability Reform Framework says what we will do to make life better for people with disability.

We will call it **the Framework**.



The Framework will help us make sure there are good outcomes for people with disability.



We will ask for help and ideas from people with disability and disability organisations.



The NDIS has helped people with disability to have choice and control when they use services.



There is still much more work to do to make sure people with disability get equal opportunities and quality services.



We want to improve outcomes for Aboriginal and Torres Strait Islander people with disability.



The Framework says what we will do to respond to the ***Disability Royal Commission***.



The Disability Royal Commission

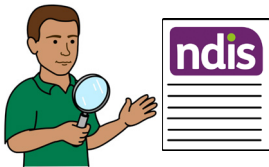
- helped the government learn about how people with disability live and get supports



- gave ***recommendations*** to the government.



Recommendations are ideas for change.



The Framework also says what we will do to respond to the ***NDIS Review*** recommendations.



The NDIS Review helped the government

- learn about problems with the NDIS



- find out what needs to improve.



The Framework has 3 main areas for change.



The Framework has 12 outcome areas the government wants to improve.



Each outcome area has actions that the government will do first.



We will talk to people with disability and add more actions.

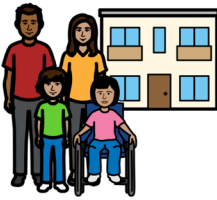


Area for change 1

Inclusion*, *rights* and *voices

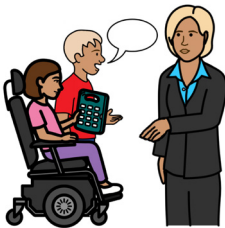


Inclusion means everyone feels part of something.



Rights are things everyone should be able to have and do.

For example, people have the right to live in a safe home.



Voices means we listen to what people with disability have to say.

What we will do



We will be more inclusive and make sure people with disability are treated fairly.

For example, in their jobs.



We will make sure laws protect the rights of people with disability.



We will make sure people with disability are supported to make choices for themselves.



It is important for us to

- make more public service jobs for people with disability



- support private organisations to make more jobs for people with disability



- work with other governments to have more jobs for people with disability.



We will work with people with disability to decide

- what changes need to be made
- the best ways to make changes.

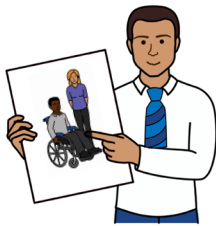


This includes Aboriginal and Torres Strait Islander people with disability.

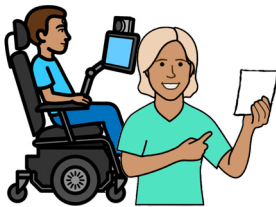
We will spend more government money on disability ***advocacy***.



Advocacy means support to help people with disability say what they want and need.



We will think about ways to improve the ***guardianship*** system.



Guardianship means someone makes legal decisions for people who need support.



We will work with other governments to make information more ***accessible***.



Accessible means everyone gets information in a way they can understand.

For example, Easy Read or Auslan.



We will make sure there are more people with disability on Queensland Government boards.

Area for change 2

Quality services and supports



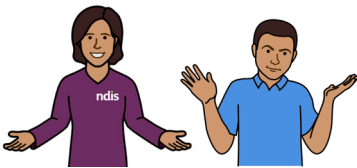
Mainstream services should be more accessible, inclusive and safe for people with disability.



Mainstream services are services for everyone. For example, hospitals and schools.



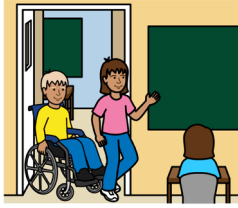
We know that NDIS services can be improved.



Foundational supports need to work well for people with disability.

Foundational supports are services outside the NDIS for people with disability.

What we will do



We will work to make services more accessible and inclusive.



We will make sure there is good information and advice for people with disability and their carers.



We will check that disability services

- are safe and high quality



- meet each person's needs.

We will make services better for Aboriginal and Torres Strait Islander people with disability.

For example



- services that respect the culture of Aboriginal and Torres Strait Islander peoples



- services that are safe.



We will make it easier for people with disability to access education, housing and health services.



We will make services better for people with disability in the ***justice system***.



The justice systems means

- police



- the courts



- the law



- prisons.

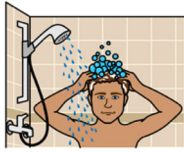


We will make sure there are more services delivered through the ***Community Support Scheme***.



The Community Support Scheme helps people do things for themselves with some support.

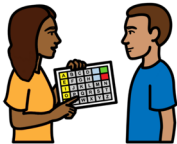
For example



- shower



- shop



- communicate.



We will work with other governments to

- make supports and services better for people with disability in Queensland



- make sure people with NDIS plans get better services.



We will find ways to make the NDIS and other services work well together.



We will work with other governments to

- deliver NDIS law changes



- think of ways to make the NDIS better.



We will help to make foundational supports for people with disability who are **not** in the NDIS.

We will work with other governments to make it easier for people with disability to make ***complaints***.



Complaints are when you are **not** happy and you tell us the reason.



We will help to make the ***Community Visitors Scheme*** better.



The Community Visitors Scheme is a program to

- check that people with disability are safe



- help people with complaints.

Area for change 3

Commitment and accountability



This means how we will make sure things get better for people with disability.

What we will do



We will think about people with disability when we make plans.



We will work with other governments to make services better for people with disability in Queensland.



We will make reports about our work to make sure things are getting better.



We will talk to people with disability about our plans and listen to their ideas.



We will work with other governments to

- review plans and ideas



- get information that helps us make good plans for people with disability.



We will tell people about the work we do.



More information



**Queensland
Government**

For more information contact the
Queensland Government.



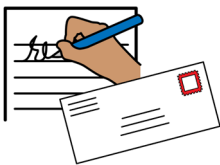
Call 13 74 68



Website

[Queensland Disability Reform Framework
web page](http://www.dcssds.qld.gov.au/our-work/disability-services/queensland-disability-reform-framework)

[www.dcssds.qld.gov.au/our-work/disability-services/
queensland-disability-reform-framework](http://www.dcssds.qld.gov.au/our-work/disability-services/queensland-disability-reform-framework)



Write to us

Seniors and Disability Services
Strategic Policy and Legislation
GPO Box 15397
City East QLD 4002

Other support services

National Disability Abuse and Neglect Hotline



Call 1800 880 052

1800RESPECT



Call 1800 737 732

Text 0458 737 732



Advocacy Supports



Website [Queensland Disability Advocacy
supports web page](https://www.qld.gov.au/disability/legal-and-rights/advocacy-supports-web-page)

www.qld.gov.au/disability/legal-and-rights/advocacy



Help to speak and listen

If you need help to speak or listen, the National Relay Service can help you make a call.



Call 1800 555 660



Website [NRS Helpdesk](https://www.accesshub.gov.au/about-the-nrs/nrs-helpdesk)

www.accesshub.gov.au/about-the-nrs/nrs-helpdesk



Help in your language

If you need help in another language, the Queensland Government has a service to help you.



Call 1800 512 451



Website [Interpreter services](https://www.qld.gov.au/help/languages/english)

www.qld.gov.au/help/languages/english

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